

Community + "door to door" Transport Services Review.

We are working together to try and improve access to transport for Croydon residents. We would appreciate your views on what you think about the current transport.

Your comments, in confidence, would be greatly appreciated as follows:

1.2 Activity

Community Transport:
Do you use community transport? Yes / No (delete as appropriate)

Can you tell us about the following :-

Please Tick the box that best meets your views.

Key Issues	Good	Average	Poor
Ease of booking			
Reliability			
Type/size of vehicle			
Cost			
Punctuality			
Times available			
Driver/escort service or safety.			

1.3 If you are using Dial a Ride or Community Transport, What would be the earliest time required for pick up? _____ am

What would be the latest time for collection? _____ pm

1.4 If you use community transport, Dial a Ride or Taxicard,

What would be the maximum distance to travel? _____ miles

What is your usual destination? _____

1.5 Which organisation is your current preferred service to get around Croydon/London? _____

1.6 What is the most important single issue of concern with the current service? _____

2 "Door to Door" Transport

2.1 If you utilise a taxi card:
 How many trips per year do you currently take? _____
 Is this satisfactory? Yes / No (delete as appropriate)
 If not, how many more trips do you think you need? _____
 What is the average distance of each trip? _____ miles
 Would having two swipes for Taxicard be more useful? Yes / No (delete as appropriate)

2.2 What form of transport do you prefer to use? Please circle or state:

Transport	Tick one box only
Black cab, service	
Comcab	
Dial-a-Ride	
Private car	
Other (please state)	

2.3 Please let us know what you think about taxi card by ticking in a box below:

	Good	Average	Poor
Ease of booking			
Reliability			
Punctuality			
Cost			
Driver service, safety and availability.			

2.4 What is the most important single issue of concern with the current service:

3 Please circle the **one or more words that you think describes you;**

Older Person

Physical Disability

Sensory impairment

Learning difficulty

Please return to: Trevor Mosses, 11th Floor, Taberner House, Park Lane,
Croydon, CR9 2BA.